

Your journey starts here

Level 2 & Level 3 Qualifications In Youth Work Practice

Delivered by Unlock Youth Work Training

National Youth Work Qualifications on the Regulated Qualifications Framework (RQF)

Accredited by National Awarding Body Skills and Education (S.E.G) Awards

Recognised by the Joint Negotiating Committee for Youth Work (J.N.C)

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UNLOCK Youth work training

Level 2 and Level 3 Certificate in Youth Work Practice

Information Session

20th January 2026

Introductions



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About Unlock Youth Work Training

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We develop pathways into professional Youth Work

20 years of experience delivering JNC accredited youth work training across London & Home Counties.

We deliver Levels 1-4 youth work training courses.

We work collaboratively with local authorities, voluntary sectors, NYA and Partners for Young London.

Since 2019 we have secured government funded ‘Bursaries’ supporting access to Youth Work training.

Now transitioning and newly branded as ‘UNLOCK – Youth Work Training’ to advance our work.

Awarding Body: Skills and Education Group (S.E.G) awards

Skills and Education Group Awards (SEG Awards) is the awarding body for our qualifications. It is part of the Skills and Education Group, a charitable Organisation that supports high-quality education and skills development across the UK. With over 100 years of collective experience, the Group works with education providers to ensure qualifications are rigorous, relevant and nationally recognised.

All our courses are accredited by SEG Awards and meet the criteria approved by the Joint Negotiating Committee (JNC) for Youth Workers and the National Youth Agency (NYA)s.

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Overview of The Course Delivery:

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How the course is delivered

- These courses are delivered through **blended learning** over **8–9 months** depending on the start date.
- Learning takes place through a mix of **online Zoom workshops** and **face-to-face sessions**
- In-person sessions will be held in **Islington: Venue – Lift, 45 White Lion St, N1 9PW**

Attendance requirements

- Learners must attend **both online and face-to-face sessions** to meet 100% attendance requirements.
- Zoom workshops (approx. every three weeks) run for two hours and are scheduled on **either Monday evenings or Tuesday mornings**, allowing flexibility.
- Face-to-face workshops on selected **Saturdays (10:00am–1:00pm).** These sessions support group learning, discussion, peer exchange and provide opportunities for tutorials with the assessor team.
- **Learning materials**
- Learners receive **Unit Workbooks every three weeks**, along with PowerPoint slides, notes, and handouts.
- Full session dates are confirmed during the interview stage.

Youth work practice requirements

- Learners must be actively engaged in youth work throughout the course:
  - **Level 2:** minimum **3 hours per week**
  - **Level 3:** minimum **6 hours per week**
- Practice experience is essential, as it provides much of the evidence needed for the portfolio.
- Your assessor will observe your practice **at least once** during the course, either in person or via Zoom.

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Assessment and portfolio

- Assessment is through a **portfolio,** demonstrating achievement of all unit learning outcomes.
- Evidence may include:
  - Worksheets and assignments and personal research
  - Youth work documentation (e.g. session plans, reports, risk assessments)
  - Reflective accounts and case studies
  - Witness statements from colleagues and/or young people
  - Assessor observations and professional discussions

Support and supervision

- You will receive **one-to-one support from your assessor.**
- Your **line manager** will support you in completing and submitting practical work for **Unit 7.**
- You must have a **JNC-qualified supervisor** to help link theory to practice. Supervision records will be submitted as part of Unit 8.
- **Supervisor arrangements**
- If your Organisation does not have a suitable JNC-qualified supervisor:
  - Arrangements may be made through partner organization's in your local network, or
  - An **external supervisor** can be provided at an additional cost of approximately **£200 per applicant.**
- This cost is not included in the course fee and must be covered by either you or your Organisation.

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Course Details

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Course details

The Level 2 Certificate in Youth Work Practice is an accredited youth work qualification within the Regulated Qualifications Framework (RQF), representing the minimum requirement for individuals seeking to become **JNC Qualified Assistant Youth Support Workers**.

The **Level 3 Certificate in Youth Work Practice** (RQF) is intended to further develop the knowledge, understanding, and practical skills necessary for those undertaking the role of a **Youth Support Worker or Worker in Charge**

Fees and charges

Fully funded by LB Islington

In addition, there is **a refundable Deposit of £200.00**. We invoice individuals or your Organisation.

If the course is completed on time with no additional problems, then the fee is reimbursed in full at the end of the course. If the work runs over time, and/or additional assessment/ tutorial time is required, then this will be deducted from the Deposit before the balance is repaid.

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Course schedule

Date	Time	Event	Venue
20 January 2026	2pm-3.30pm	Course Information Meeting for Learners, Line Managers & Supervisors.	Online
20 January	Application Forms Available online		
28th January	Application last return date		
2-12 February	Course Interviews in-person		
23 February	10am-12noon	Course Induction	Online
Sat 28 February	10am-1pm	The Theory of Youth Work (Unit 1) part 1	In-person@
Mon 2 March OR Tues 3 March	6pm-8pm OR 10am-12noon	The Theory of Youth Work part 2	Online (Zoom)
Mon 23 March OR Tues 24 March	6pm-8pm OR 10am-12noon	Adolescent Development (Unit 3)	Online (Zoom)
Sat 18 April	10am-1pm	Safeguarding (Unit 2	In-person@
Mon 20 April OR Tues 21 April	6pm-8pm OR 10am-12noon	Engaging & Communicating (Unit 4)	Online (Zoom)
Mon 11 May OR Tues 12 May	6pm-8pm OR 10am-12noon	Work-based Practice (unit 7) & Reflective Practice (Unit 8)	Online (Zoom)
26-28 May	TBC	Tutorials	Online or In-person
Sat 6 June	10am-1pm	Anti-Discriminatory Practice (Unit 9)	In-person@
Mon 29 June OR Tues 30 June	6pm-8pm OR 10am-12noon	Group Work Practice (Unit 5)	Online (Zoom)
Sat 11 July	10am-1pm	Working With Behaviour That Challenges (Unit 6)	In-person@
6-10 July	TBC	Tutorials	Online or In-person
Mon 7 Sep OR Tues 8 Sep	6pm-8pm OR 10am-12noon	Work-based Practice (unit 7) & Reflective Practice (Unit 8)	Online (Zoom)
Mon 5 Oct OR Tues 6 Oct	6pm-8pm OR 10am-12noon	Catch-up Sessions	Online (Zoom)
Sat 17 Oct	10am-1pm	Evaluation	In-person@
26-29 Oct	TBC	Tutorials	Online or In-person
5 Nov	Final Portfolio Submission		
Jan 2027	Graduation TBC		

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Who are the courses for?

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Acceptance Criteria

All course Applicants:

- MUST Be aged 18yrs plus and working/volunteering with young people in the LB of Islington. One person per Organisation initially.
- Whilst on the course, be able to apply the skills, knowledge and understanding described in the 'qualification content' in your youth work setting.
- Be able to attend all course dates - learners are expected to attend 100% of the course sessions.
- Have a clear understanding of the time commitment involved outside the course dates: building a portfolio of evidence, attending tutorials and supervision, and completing the required number of hours of face-to-face work with young people.

Level 2 Course Applicants SHOULD:

- Be **already working with young people** (public, voluntary or private sector, paid or unpaid) in a supportive role and supervised, (normally) with **6 MONTHS EXPERIENCE**, before applying.
- Be working for a minimum of 3 hours of face-to-face practice with young people for every week of the course.
- Have a clear understanding of what the course entails.
- Have knowledge and skills to level 1 or equivalent.
- Be able to explain clearly why you want to take part in the level 2 Certificate in youth work.

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Level 3 Course Applicants MUST:

- Be **already working with young people** (public, voluntary or private sector, paid or unpaid) in a senior role and supervised, with (normally) **2 YEARS EXPERIENCE**, before applying.
- Be working for a minimum of 6 hours of face-to-face practice time with young people for every week of the course.
- Have a clear understanding of what the course entails.
- Have a degree of knowledge and skills to level 2 or equivalent.
- Be able to explain clearly why you want to take part in the level 3 Certificate in youth work.



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Special requirements



You need to be in an established Organisation where a JNC Qualified Youth Worker will be able to manage your learning needs and help with the application of theory into practice.

The Supervisors/Line Managers need to complete the final part of the application form.

Supervisors/Line Managers will be asked to attend the induction at the beginning of the course and an evaluation session towards the end.

The course is appropriate for you if you work with the 11 – 25 age groups.

**It is expected that participants on the course undertake at least 50% of their practice (i.e., face-to-face work with young people)
with 13–19-year-olds.**

If you have any questions about the course criteria, please do not hesitate to contact us.

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Qualification content

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Qualification content

The Level 2 Certificate in Youth Work Practice is a minimum of 26 Credits long. Each course unit has been allocated a certain number of credits listed below. To complete the qualification learners must achieve all units from Mandatory Group A and at least 3 credits from Optional Group B.
The units within the qualification represent those elements of the governmental National Occupational Standards for Youth Work deemed necessary for a qualification at Level 2 and will include:

Mandatory Units Group A	**Unit Ref.**	**Unit title**	**Credit value**
One	T/506/9206	Theory of Youth Work	4
Two	T/617/9747	Safeguarding in a youth work setting	3
Three	D/617/9760	Young People's Development	2
Four	H/617/9761	Engaging and Communicating with Young People	2
Five	A/617/9765	Group Work within a Youth Work Setting	2
Six	J/617/9770	Working with Behaviour that Challenges in Youth Work Setting	2
Seven	L/617/9771	Work-Based Practice in Youth Work	6
Eight	H/617/9775	Reflective Practice in a Youth Work Setting	2
		Total	23 credits

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One Additional Unit from the Optional Group is then added to make a minimum of 26 credits. There will be opportunity for learners to discuss the option Unit, with the tutor/ assessor, once the course has commenced.

Option Group B	**Unit Ref.**	**Options to a minimum of 3 credits**	**Credit value**
Nine	L/617/9785	Anti-discriminatory Practice in Youth Work	3
		Total	Min 3 credits

The Level 3 Certificate in Youth Work Practice is 27 credits long. Each course unit has been allocated a certain number of credits listed below. The units within the qualification represent those elements of the governmental National Occupational Standards for Youth Work deemed necessary for a qualification at Level 3 and will include:

Mandatory Units Group A	**Unit Ref.**	**Unit title**	**Credit value**
One	T/506/9206	Theory of Youth Work	4
Two	T/617/9747	Safeguarding in a youth work setting	3
Three	D/617/9760	Young People's Development	2
Four	H/617/9761	Engaging and Communicating with Young People	2
Five	T/617/9795	Group Work within a Youth Work Setting	4
Six	A/617/9796	Working with Behaviour that Challenges in Youth Work Setting	2
Seven	J/617/9798	Work-Based Practice in Youth Work	6
Eight	F/617/9797	Reflective Practice in a Youth Work Setting	2
		Total	25 credits

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An additional Unit from the Option Group is then added to make a minimum of 27 credits. There will be opportunity for learners to discuss their choice of option from the full approved list, with their assessor, once the course has commenced. Other option choices may be negotiated.

Option Group B		**Options to a minimum of 3 credits**	**Credit value**
Nine	R/617/9867	Anti-discriminatory Practice in Youth Work	3
Ten	L/617/9799	Outreach and Detached Work	6
			Min 3 credit

Further information on all Course Content can be found on the Skills for Education (SEG) Website: https://skillsandeducationgroupawards.co.uk/qualifications/?sectors%5B%5D=22

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Progression opportunities

Successful completion of this qualification provides sound preparation for further study at Higher Level Courses in Youth Work Practice, including completing the level 3 at Diploma Level, and access to Apprenticeship scheme's, Level 4 CPD Courses and Degree Courses.



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Assessment and portfolio

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Portfolio of Evidence

All learners must compile a portfolio of evidence by completing online workbooks and sending them to your assessor via email for feedback. Keep all materials securely stored on your PC.

Achieving a pass

- Candidates must complete satisfactorily all the learning outcomes and assessment criteria in each unit.

- Candidates must have a good attendance record at all Workshop sessions and at assessment tutorial sessions.

- Candidates will be required to attend a minimum of x5 hours of Supervision with your named JNC supervisor.

Assessment and Quality Assurance

Assessment comprises of internal assessment together with internal quality assurance by Unlock Youth Work Training Internal Quality Assurer and finally through External Quality Assurance by the awarding body, SEG Awards

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Next Steps: Application Enrolment

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Full Course Information Booklet & Application form are available via:

kay@unlockyouthworktraining.co.uk

Step 1
Email to receive your Course Information Booklet and Application Form. Fill in your Application Form and send it back to Kay by 28th January.

Step 2
You will receive your letter of invitation to interview. Confirm when you can attend between 2-12 Feb.

Step 3
You and your supervisor & line manager attend course Induction 23rd Feb 10am-12 noon on Zoom.

Special requirements

You need to be working in an established organisation where a JNC Qualified Youth Worker/ member of the staff, will be able to manage your learning and the course needs, and be able to help with the application of theory from the course in to your practice.

The Supervisors/Line Managers need to complete the final part of the application form.

Supervisors/Line Managers will be asked to attend the Induction.



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Equality of opportunity

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Equality of opportunity

Equality of opportunity is regarded as integral to all aspects of work with young people.
Attendance and completion of the Anti- Discriminatory Practice Unit is a MUST.
It is recognised that there continues to be widespread, direct and indirect discrimination against many groups of people.



Unlock Youth Work Training Centre and SEG Awards will endeavour to ensure that through their policies, procedures and actions, all candidates applying for a course place and subsequently entered for assessment are treated fairly and on the basis of equality and equity principles of best practice, taking full account of individual needs.

Supporting Learners with Specific Needs
Unlock Youth Work Training Centre Team, who will be delivering and directing the course, will offer advice, guidance and support to anyone who has any specific needs.

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Questions

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Contact Details

(including enquiries about bespoke courses for staff teams)

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Unlock Youth Work Training

Emma Davis (Director, Lead Tutor & Head of Assessment Team)
Phone: 07508 246202
Email: emma@unlockyouthworktraining.co.uk

Kay Brokenshire (Operations Manager)
Phone: 07973 460351 (Please note the phone is normally answered between 10am and 3pm only Monday – Thursday)
Email: kay@unlockyouthworktraining.co.uk

Administration/Information:
Info@unlockyouthworktraining.co.uk

Other contacts

SEG Awards
Course Accreditation:
Robins Wood House, Robins Wood Road, Aspley, Nottingham NG8 3NH
Tel: 0115 854 1620
Email: enquiries@skillsandeducationgroup.co.uk
Website: https://www.skillsandeducationgroup.co.uk

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